

Megan Class

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125 S 56th St, 126 Mesa, AZ 85206

OPERATIONS MANAGER

I am a dynamic and results-oriented Operations Manager with a Bachelor of Science in Business Administration, and a minor in Data Analytics from Illinois State University. My professional journey has been marked by a robust commitment to integrating data analytics into business processes to drive strategic decisions and enhance operational efficiency. I thrive in environments that challenge my analytical and strategic skills and am passionate about leveraging data to solve complex business challenges. Let's connect to discuss how I can bring value to your organization through innovative, data-centric operational strategies.

CORE COMPETENCIES

- Advanced proficiency in Microsoft Office Suite
 - Strategic Vendor and Supply Chain Management
 - Data-Driven Cost Management and Financial Analysis
 - Effective Inventory and Operations Management
 - Advanced Customer Relationship Management and Engagement
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PROFESSIONAL EXPERIENCE

Adore Bridal & Specialty Operations Manager

Jan 2023 - Present

As the Operations Manager at Adore Bridal & Specialty in Mesa, Arizona, I use data analytics to optimize inventory and streamline operations, reducing costs by \$100,000 annually. I develop predictive models and performance dashboards to enhance decision-making and improve customer satisfaction.

Accomplishments:

- Led the integration of data analytics into operational strategies, significantly improving profitability and achieving \$100,000 in annual cost savings.
- Developed predictive analytics models to forecast trends and optimize inventory management, reducing excess inventory and enhancing product turnover.
- Implemented a data-driven decision-making culture, using analytics to refine supplier selection, performance evaluations, and negotiation strategies.
- Analyzed industry trends and internal data to inform management decisions and recommend actionable strategies for growth

Adore Bridal & Specialty Operations Specialist

Aug 2021 - Dec 2022

As an Operations Specialist at Adore Bridal & Specialty in Morton, Illinois, I streamlined inventory and order tracking, improving operational efficiency and customer order fulfillment through detailed statistical analysis.

Accomplishments:

- Coordinated and optimized the processing and tracking of inventory and customer orders to improve operational workflow.
 - Ensured adherence to timelines, enhancing customer satisfaction through efficient order management.
 - Cultivated strong vendor relationships, facilitating timely updates and adaptability to changes in operational procedures.
 - Excelled in roles requiring critical time management, precision, and a systematic approach to task execution.
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EDUCATION

Illinois State University

Bachelor of Science in Business Administration, Minor Data Analytics

Graduated: May 2022